

Joshua Moreno

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PROJECT PROFESSIONAL SUMMARY

Experienced in managing C suite stakeholders and laying a foundation of governance that holds the project team to account resulting in the delivery of transformational initiatives under strict timelines and budget for a high intensity bank.

SKILLS

Tools: Asana - Ignite - SQL - Figma - Excel - Copilot Studio - Salesforce - Azure DevOps - Aha! - n8n - Claude

Skills: Business Requirements - Project Governance - Chartering - Budget Maintenance - Sprint Management

EDUCATION

University of San Diego San Diego, CA	Master of Business Administration	1/2022 - 8/2024 GPA: 3.85
Old Dominion University Norfolk, VA	Bachelor of Science in Biology	8/2015 - 08/2019 GPA: 3.81

WORK EXPERIENCE

Axos Bank

La Jolla, CA

Project Manager (PMO)

4/2026 - Present

- Drive a 40% increase in task completion to lead a post M&A integration project for an Equipment Finance line of business resulting in the business continuity of their \$745 M origination pipeline.
- Facilitate the coordination of business requirements across 18+ business functions to build the foundation for a project charter to support an organization-wide data pipeline restructuring to Databricks.
- Increased my responsibilities by being selected to be the PMO AI Champion to execute the PMO's AI roadmap by building AI-powered PMO Skills using Claude; delivered 1.5 FTE in annual labor cost savings.

Business Product Analyst

1/2025 – 3/2026

- Translated user insights into product requirements; prioritized 40+ monthly work items in Azure DevOps, enhancing banking operational efficiency.
- Delivered Salesforce email-to-case lead capture workflows for loans, deposits, and modifications, improving sales pipeline visibility and conversion rates efficiency across a \$28 B asset portfolio.
- Interviewed 5 loan servicing managers to identify pain points, prototyped a streamlined servicing workflow, and facilitated a dev team to develop a new process, reducing processing time by 1.5 FTE.
- Led an AI pilot program to automate the quality control workflow for loan reviews (1,200 / year) using n8n saving 600 hours of manual labor per year.

Thermo Fisher Scientific

Carlsbad, CA

Senior Strategy Analyst Intern

5/2024 - 8/2024

- Delivered strategic insights by evaluating market growth opportunities through financial modeling, competitor analysis, and market segmentation, informing expansion priorities for the \$4 B Biosciences Group.
- Surveyed teams in India and Brazil to collect insights on 20+ competitor products, driving strategic revisions to our product roadmap.

Regenesis Bioremediation

San Clemente, CA

Project Manager (R&D)

9/2020 - 5/2024

- Commercialized an award-winning bioremediation product using Agilent instruments (Fast Company '24); achieved 40% YoY annual growth by launching Fluxtracer® a characterization tool for environmental assessments.
- Spearheaded the introduction of KPIs to fine-tune laboratory operations to meet the demand of a surging market and achieved 50% enhancement in operational efficiency. Supervised 2 direct reports.

United States Navy

02/2013 - 02/2018

CERTIFICATIONS

PMP: The Complete PMP Course (1/2026)

• Building Agents Using DeepSeek & N8N (1/2026)